

2024 California APCO State Conference & Exposition

"Serving California Public Safety
Since 1935"



www.CalAPCO.org

YOUR'E INVITED!

October 1-3, 2024

Hyatt Regency Orange County, CA

Over 50 Professional Development Sessions:

911 Operations | Management & Supervision | Emerging Technologies
Wellness & Compassionate Care | P.O.S.T. Courses

Exhibits & Live Demonstrations:

See 2-Days of over 80 exhibits and live demonstrations of Public Safety equipment and support services in the Exhibit Hall

Keynote Presentations & Sepcial Events:

Hear from Industry Leaders and Motovational Speakers at the Opening Session and Closing Keynote Session

Celebrate with Friends, Food, and Live Entertainment at the "Evening with the Stars" evening event.

Conference Hosted By
The California Chapters of APCO International

www.CalAPCO.org

Scan Here For Information
and to Register Today!





Keynote Presenters



Congresswoman Norma Torres
CA 35th Congressional District
Sponsor of the 911 Saves Act



Chief Scott Howland
California Highway Patrol (Retired)
Dr. of Organizational Leadership

Professional Development Sessions (partial list)

- | | |
|---|--|
| Eating Your Young | Verbal Judo / Communication Skills for 911 |
| Implement the New ___ System | Developing efficient Staffing Strategies |
| Ransomware on the Rise in Public Safety | Courtroom Testimony for Telecommunicators |
| Is your ECC Prepared for Cyber's Worst? | Emergency Response & Situational Awareness |
| Your Wellness & Compassionate Care | Alarm Scoring is a Game Changer |
| Help for the Headset - Realistic Wellness | A Course in Alternative Response |
| Leading Without a Title | NG911 Updates |
| How Technology Will Shape Our 911 Centers | Compartmentalization is Killing Us! |
| Improving 911 Staff Performance | Making Learning & Training Fun for Everyone |
| Empowering, Not Replacing, Call Takers & Dispatchers | Morale Boosters |
| Are Things Right? | Maui Fires! The Incident Debriefing |
| Poking the Bear | What ECC Needs to Know Before, During & After |
| Using TSB-88 Methodology | Real Time & Post Call Analytics |
| Emerging Technologies for Public Safety | Artificial Intelligence & Machine Learning |
| Maximize your FirstNet Coverage | Broadband PTT for Mutual Aid and Interagency Tactical Communications |
| Artificial Intelligence & Other Tech for Staffing Shortages | Drones in Public Safety - In Use Today |
| Cybersecurity for Public Safety Communication | Starting A Public Safety Drone Program |
| Cracking the Communication Code | |

Pre-Conference P.O.S.T. Courses (8 hrs)

The Science of Wellness

Critical Incidents for Dispatchers

CA 9-1-1 Emergency Communications Branch has approved the use of their Annual Training Allotment (ATA) funds to attend this event. Branch Notice 2024-28.