

*Orange County, California*

**October 1 - 3, 2024**

[www.CalAPCO.org](http://www.CalAPCO.org)

# YOU'RE INVITED!

You're invited! Start your journey to the California APCO 2024 Annual State Conference, the largest gathering for emergency communications professionals on the West Coast, taking place October 1-3, 2024 in Orange County, California. Be part of the event everyone will be talking about.

Get a taste of what the conference is like by flipping through the pages of this brochure. We invite you to join us in Orange County in 2024!

Hosted by the California Chapters of APCO International (CPRA & NAPCO).

Discounted registration fees for APCO Members.





## LOCATION

Hyatt Regency Orange County  
11999 Harbor Blvd  
Garden Grove, California 92840  
October 1-3, 2024



Free Hotel Shuttle to Downtown Disney and Disneyland Park



## KEEP LEARNING

Attend Professional Development Tracks:

- ★ 911 Operations
- ★ Supervision & Management
- ★ Emerging Technologies
- ★ Wellness / Compassionate Care

Become more knowledgeable in your field, more valuable to your agency and co-workers, and better equipped with the latest tools to keep our communities and the public safe.

In addition to the 52 Professional Development Sessions, there are other learning opportunities that include Emergency Communications Center tours, Keynote Speakers, P.O.S.T. training and APCO Chapter business sessions.

# **SCHEDULE AT A GLANCE**

## **Monday - Sept 30**

8:00 am to 5:00 pm

CA P.O.S.T. Courses (Separate Registration Required)

1:00 pm to 5:00 pm

Registration Open

5:00 pm to 8:00 pm

**WELCOME RECEPTION**

Meet your hosts and mingle with attendees  
(light hors d'oeuvres served & cocktails available)

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## **Tuesday - Oct 1**

7:00 am to 5:00 pm

Registration Open

8:30 am to 10:00 am

Opening General Session &  
Keynote Speaker

10:00 am

Exhibits Hall Grand Opening

10:00 am to 5:00 pm

Exhibits Hall Open

12:00 pm - Lunch on the Exhibits Floor

2:00 pm to 5:00 pm

Training Sessions

Dinner on your own  
Visit local restaurants & attractions

## **Wednesday - Oct 2**

7:00 am to 5:00 pm

Registration Open

8:00 am to 11:00 am

Training Sessions

8:00 am to 4:00 pm

Exhibits Hall Open

12:00 pm - Lunch on the Exhibits Floor

2:00 pm to 5:00 pm

Training Sessions

6:30 pm to 10:00 pm

California APCO "Evening With The Stars"

Fun - Food - Live Music

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## **Thursday - Oct 3**

7:00 am to 12:00 pm

Registration Open

8:00 am to 12:00 pm

Training Sessions

1:00 pm to 2:00 pm

Guest Speaker Presentation

2:00 pm to 3:30 pm

Closing Presentation

CAAPCO Chapter Meeting

Door Prize Drawings (must be present)



# PROFESSIONAL DEVELOPMENT

- Eating Your Young
- Implement the New \_\_System
- Ransomware is on the Rise
- Your Wellness & Compassionate Care
- Is your ECC Prepared for Cyber's Worst?
- Help for the Headset - Realistic Wellness
- Leading Without a Title
- How Technology Will Shape Our 911 Centers
- Improving 911 Staff Performance
- Empowering, Not Replacing, Call Takers & Dispatchers
- Are Things Right?
- Verbal Judo - Communication Skills for 911
- Poking The Bear
- Developing Efficient Staffing Strategies
- Courtroom Testimony - a Guide for Telecommunicators
- Emergency Response & Situational Awareness
- Alarm Scoring is a Game Changer
- A Course in Alternative Response
- NG911 Updates
- Compartmentalization is Killing Us!
- Making Learning & Training Fun for Everyone
- Morale Boosters!
- Maui Fires! The Lahaina Incident Debriefing
- What the ECC Needs to Know Before, During & After
- Using TSB-88 Methodology
- Emerging Technologies for Public Safety
- Maximize your FirstNet Coverage
- Artificial Intelligence & Other Tech
- Staffing Shortages!
- Cybersecurity for Public Safety Communications
- Drones in Public Safety - A Use Study
- Real Time & Post Call Analytics
- Artificial Intelligence & Machine Learning - Are we ready?
- Broadband PTT for Mutual Aid and Inter-agency Tactical Communications
- Starting A Public Safety Drone Program - FAA & California Regulations
- Unmask the Imposter! How to Own the Success You've Earned
- Be a Champion of Change!
- FCC Licensing - Navigating the FCC Universal Licensing System
- More . . .



## EXHIBIT HALL

The exhibit hall is open for two days giving you plenty of time to visit the more than 80 vendor booths.

Walking through the hall, you'll get to try out the latest technologies and services in emergency communications, test out furniture, learn about new software and see what is available to help you do your job.

See product demos on the latest CAD systems, 9-1-1 systems, logging recorders, headsets, chairs, GIS software, new radio system equipment, and field testing and servicing tools.

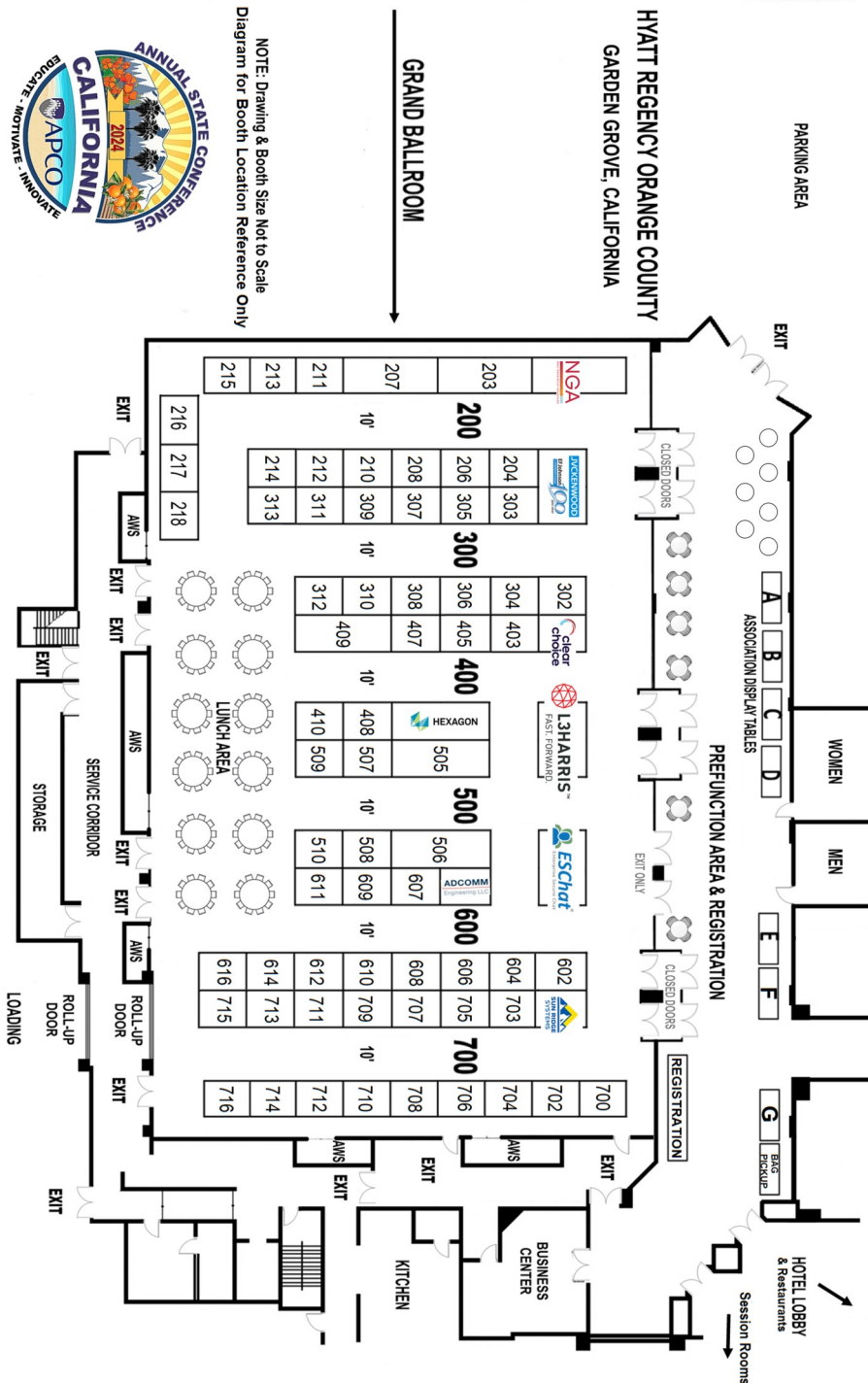
Get help finding new radio channels or maintaining your FCC Licenses.



## EXHIBITORS

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| <ul style="list-style-type: none"><li>• ADCOMM Engineering LLC</li><li>• American Power Systems</li><li>• APCO International</li><li>• Aviat Networks</li><li>• Bassett Communications, Inc</li><li>• Bird RF</li><li>• BK Technologies</li><li>• BodyBilt</li><li>• C Squared Systems</li><li>• Capture Technologies Inc.</li><li>• Clear Choice Headsets</li><li>• Commline, Inc.</li><li>• Comprod Inc.</li><li>• Concept Seating</li><li>• Dailey &amp; Wells Communications, Inc.</li><li>• DAMM Cellular Systems A/S</li><li>• Davicom, a div. of Comlab Inc.</li><li>• EagleView</li><li>• EMR Corporation</li><li>• ESChat</li><li>• Etherstack</li><li>• Exacom</li><li>• First Responder Network Authority</li><li>• Genesis</li></ul> | <ul style="list-style-type: none"><li>• G-Way Solutions</li><li>• Hexagon Safety &amp; Infrastructure</li><li>• Icom America</li><li>• InterTalk™</li><li>• IP Access International, LLC</li><li>• JPS</li><li>• JVCKENWOOD/EFJohnson</li><li>• L3 Harris</li><li>• LocusUSA</li><li>• Lumen Technologies</li><li>• Mcmtech</li><li>• Mindshare</li><li>• Mission Critical Partners</li><li>• Motorola Solutions</li><li>• National Public Safety Group</li><li>• NGA</li><li>• NICE Public Safety &amp; Justice</li><li>• OTTO Engineering</li><li>• PCTel</li><li>• PowerPhone</li><li>• ProPhoenix Corporation</li><li>• Pulse Electronics</li><li>• PYRAMID Communications</li><li>• RadioMobile, Inc.</li><li>• RapidSOS</li><li>• RF Works, Inc.</li></ul> |
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# EXHIBIT HALL



# EXHIBITORS

- RFI Americas
- RGB Spectrum
- Richcom Power
- Robert Bosch LLC
- Russ Bassett Corp.
- Sinclair Technologies
- STANCIL Corporation
- Sun Ridge Systems, Inc.
- Tait Communications
- Talley Inc.
- Telewave.io
- Testforce USA
- The Sales Group, Inc.
- The Spectrum Firm
- Times Microwave Systems
- VIAVI Solutions
- Voice Products
- Watson Consoles
- Winsted
- Wireless Supply
- Xybix Systems, Inc.
- Zetron, Inc..



- 2025 APCO Western Regional Conference
- 9-1-1 For Kids
- California OES 9-1-1 Branch
- The Radio Club of America

# THANK YOU SPONSORS!

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## RUBY SPONSORS



## EMERALD SPONSORS

**ADCOMM**  
Engineering LLC





## CREATE CONNECTIONS

Spend time with peers at special events, including receptions, breakouts and our "Evening with the Stars" celebration.

Network with attendees from throughout California, Arizona and Nevada that work in emergency communications.

Make contacts with exhibitors from companies that provide equipment and services to Public Safety.

Enjoy an evening of friends, food, drink and live music on the pool deck under the stars.

## Attend the Conference - Stay for the Fun!

With so many sights to see and things to do near the Conference, plan to stay longer and experience all that Southern California has to offer. From your Host Hotel:

Anaheim Convention Center	.75 Mile
Disneyland & Downtown Disney	1 Mile
Angels Stadium of Anaheim	4 Miles
The Honda Center Arena	4 Miles
Knott's Berry Farm Theme Park	8 Miles
Huntington Beach (Surf City USA)	13 Miles
Newport Beach / Balboa Bay	14 Miles





## Who's Attending?

We hope you are! Join us and hundreds of your peers who are all there for the same purpose - to learn, engage, get inspired and have fun.

Attendees come from all aspects of Public Safety, including Emergency Communications Centers, Law Enforcement, Fire services, EMS, Government, GIS, Information Technology and Support Services.



SAVE! Not a member of APCO? Join APCO and save on your conference registration fee.

To join APCO - visit [www.apcointl.org/join](http://www.apcointl.org/join)

Volunteer! Volunteering at the Conference is your chance to give back, be involved and meet other professionals in Public Safety.

**Register Now to Attend:**

[www.CalAPCO.org](http://www.CalAPCO.org)



## The California Chapters of APCO International

### Northern California Chapter of APCO

Northern California APCO

6770 Stanford Ranch Rd., #1158

Roseville California 95678

[www.napco.org](http://www.napco.org)

### Southern California Chapter of APCO

California Public-Safety Radio Association

3410 La Sierra Ave., #F1185

Riverside, California 92503

[www.SoCalAPCO.org](http://www.SoCalAPCO.org)

## The Association of Public-Safety Communications Officials - International



JOIN APCO